

1. GENERAL INFORMATION:

- **Is RENEW Plastics a manufacturer, distributor or reseller of recycled plastic lumber?**
 - We are a manufacturer that has been producing premium plastic lumber products since 1975. We sell our products through distributors nationwide, as well as international.
- **What is RENEWMax Decking made out of?**
 - RENEWMax is composed of a blend of recycled pre-consumer/post-consumer and virgin (HDPE) high-density polyethylene (plastics code ♻️), plus a mineral component. Solid color throughout the board, and no organics that break down when exposed to sun and water.
- **Where is RENEWMax Decking manufactured?**
 - Luxemburg, WI

2. RESIDENTIAL DECKING & DOCKS:

- **I am a homeowner looking to build a personal boat dock & pier. Where can I buy RENEWMax?**
 - RENEWMax is sold in Florida through Shoreline Lumber. www.shorelinelumber.com
- **I have a very particular color I want my dock board to be. Can you do that?**
 - RENEWMax is only stocked in 3 colors at our Distributor in Florida. Since the product comes from Wisconsin, to keep the costs low, we do not offer custom colors with RENEWMax.
- **What is the difference between RENEWMax and wood composite and cellular PVC decking?**
 - RENEWMax is made with no organic materials, unlike Wood Plastic Composite. Cellular PVC decking has an open cell technology, where dirt, grime, etc can get stuck in the pores and not come completely clean, unlike RENEWMax which is a closed cell technology, that doesn't allow dirt, grime, etc. to get stuck and can be easily cleaned.
- **Can I build the deck structure from RENEWMax?**
 - RENEWMax is a quality-finished product that is not suited for structural purposes. If you are interested in an all-plastic solution, our TRIMAX Structural Plastic can be special ordered. **"Built from the ground up!"**
- **Will RENEWMax fade or change color once installed?**
 - All of our RENEW high density plastic lumber has ultra-violet (UV) stabilizers added to help protect the color and the integrity of the HDPE. There is a 25 Year Fade and Stain warranty for this product.
- **What are the available sizes, colors and lengths that RENEWMax has on hand to supply customers?**
 - RENEWMax is currently only available in southwest Florida. Stocked in 1" x 5 1/2" Eased Edge, and 1 1/2" x 5 1/2" Eased Edge in 16' and 20' lengths in 3 colors; Sand, Gray, and Wood.
- **Are there any care or cleaning tips I should be aware of?**
 - Washing RENEWMax with a hose or a mop is about all that is needed under normal circumstances. You can use a mixture of bleach and water (1 part bleach to 10 parts water) to clean stubborn stains on the material. We are one of the few deck materials that you can use a power washer on without causing damage.
- **What tools do I use when working with RENEWMax Decking?**
 - Standard woodworking tools can be used. You may have to use a lower speed with your router or planer/jointer to prevent "gumming up" of the router bit or the planer/jointer knives. Carbide tipped bits and blades are recommended. Always use tools according to manufacturer's instructions, and wear protective clothing and safety glasses for your safety.
- **How is RENEWMax secured to the deck structure?**
 - We recommend ceramic-coated composite deck screws in a color that most closely matches your chosen RENEWMax deck board. Available at most big box and building material stores. #10 x 2-3/4" at a minimum in length. For ocean, rivers, pools, and lake applications, best to have them be stainless steel.
- **Do I need to have to pre-drill RENEWMax Decking?**
 - No, it is not required, and actually we recommend not doing it. As the screw goes through the decking board, it will heat up and actually melt the plastic as it goes. Once it is seated and it cools, those screws will not back out on their own.
- **Can I cut notches into the product?**
 - Yes, but 90-degree cuts should not be used. You should always use radius corner cuts when notching RENEWMax. When you have a sharp corner, it leaves the product vulnerable to cracking at the corner.
- **Are the RENEWMax Decking boards colored throughout?**
 - Yes, our product is a homogeneous blend, so the color is solid throughout even when cut or routed.